

Annex B – Celia Crescent Traffic Regulation Order representations

Seven representations were received in response to the Traffic Regulation Order for the proposed closure of Celia Crescent at its junction with Kingston Road. One of these representations was a letter signed by 27 signatories. The representations are reproduced verbatim below.

The following is an exchange between a resident of Celia Crescent and the Leader of Spelthorne Borough Council, received 9th October:

Dear *[Resident of Celia Crescent]*

I am pleased for you and your neighbours that this is heading in the right direction. I think it is a matter of record that SCC know of my support; however I have copied in Nick Healey for the record.

Best wishes

Ian *[Harvey, Leader of Spelthorne Borough Council]*

-----Original Message-----

From: *[Resident of Celia Crescent]*

Sent: 06 October 2017 16:24

To: Denise Turner-Stewart; Ian Harvey

Subject: Closure Notice

Hi Denise and Ian

The closure notice for Celia Crescent is being advertised publicly on Oct 13th 2017.

The notice is attached and as you can see there is scope for representation to be made to SCC in SUPPORT of this closure.

As you both were key to getting this closure approved the residents would greatly appreciate it if you would continue your support for this closure by submitting letters of support to SCC.

Alternatively please send me an email of support and I will forward to SCC.

Thanks

[Resident of Celia Crescent]

The following exchange is between Royal Mail's Ashford Delivery Office Manager and the Area Highway Manager:

Dear *[Representative of Royal Mail Ashford Delivery Office]*,

Your e-mail below regarding the proposed closure of Celia Crescent at its junction with Kingston Road has been forwarded to me. I am the Area Highways Manager for North East Surrey; I am responsible for this project.

Celia Crescent is currently accessible from two main roads – Woodthorpe Road and Kingston Road. We are proposing to close Celia Crescent at its junction with Kingston Road. The junction of Celia Crescent with Woodthorpe Road would remain fully open. This means that the whole of Celia Crescent would remain fully accessible for all vehicle traffic (including delivery vans) via its Woodthorpe Road junction. I have attached a plan showing the location of the proposed closure and the access route that would remain open for all traffic.

I hope this reassures you that Celia Crescent will continue to be accessible for your delivery vehicles.

Please do not hesitate to contact me directly if you have any further queries or concerns – either by e-mail or my telephone (*[direct dial telephone number]*).

Yours sincerely,
Nick Healey
Area Highways Manager (NE)
Surrey County Council
[direct dial telephone number]

From: *[Representative of Royal Mail Ashford Delivery Office]*
Sent: 21 October 2017 10:57
To: *[Surrey County Council's Traffic Orders Team]*
Cc: *[Redacted]*
Subject: Celia Crescent Closure Notice

Hi Sir

I am working for Royal Mail as *[Representative of Royal Mail Ashford Delivery Office]*. I notice that you plan to close this road. We need access to deliver to this Road . Royal mail cannot delivered to this Road without entering via a Van to this road with parcels .

So I strongly object this. If you go ahead with this and we cannot get enter to this Road then I am afraid I cannot grantee that I will provide the service the residence of this road except from Royal Mail.

Regards

[Redacted]

Royal Mail Operations – East Territory

Kwasi Kwarteng MP



HOUSE OF COMMONS
LONDON SW1A 0AA

18th October 2017

Addressed to a
resident of Celia
Crescent

Thank you for your email of 15th October, and I do remember our correspondence last year about the problems with Celia Crescent being used as a cut through.

I was very impressed to read that the work of residents and your Surrey County Councillor have led to the proposal to close Celia Road at the junction with Kingston Road, and I know how much this will be welcomed by residents.

I am certainly happy to add my support for this proposal, and please do feel free to share this letter with Surrey County Council.

Yours sincerely

Kwasi Kwarteng – Working For Spelthorne
kwasi.kwarteng.mp@parliament.uk

By telephone on 16th October – notes recorded by the Area Highway Manager:

A resident of Celia Crescent called to voice their concern at the proposal to implement a permanent road closure at the Kingston Road junction with Celia Crescent.

The resident is concerned that this will lead to people driving down the road that leads to Fordbridge Park and use it as a rat run to avoid the traffic signals at the junction with Woodthorpe Road and Kingston Road.

The resident is concerned that Celia Crescent could potentially become more dangerous due to people using the park as a through route and believes it would be better to close the road at Woodthorpe Road instead.

Area Highway Manager comment – the concern about the use of the park as a through route was considered by Committee when the decision was made to promote a new closure at the junction of Celia Crescent with Kingston Road.

By telephone on 13th October 2017 – notes recorded by the Area Highway Manager:

Summary of initial contact:

The resident received a letter asking for consultation regarding road closure in the Staines area. They reported that there is a debate whether the road closure should be at the junction with Woodthorpe Road or Kingston Road. The resident doesn't feel that the options have been properly explored, and that Kingston Road shouldn't be closed because otherwise drivers will continue to rat-run through the park as they do now. Also people wanting to use the park will use their road and adjacent roads for parking. The resident requested that someone give them a call to provide more information on how they can put her views across.

Summary of telephone conversation:

- The resident believes that the biggest problem is people rat running via Woodthorpe Road.
- They agree that the current proposal would prevent people from rat running from Woodthorpe Road to Kingston Road.
- However they feel that the problem with drivers rat running through the park is significant, and the current proposal would do nothing to prevent this.
- They are very concerned about the parking in Celia Crescent by people accessing the park - this seems to have become worse of the past couple of years with some quite inconsiderate parking.
- They feel the parking concern would reduce if Celia Crescent was closed at the Woodthorpe Road end.
- They feel that the current proposal might make the situation with rat running through the park worse.
- They would prefer an experimental closure so that we don't spend money on a solution that could make things worse.

Area Highway Manager comments:

- *The concern about the use of the park as a through route was considered by Committee when the decision was made to promote a new closure at the junction of Celia Crescent with Kingston Road.*
- *The concern about parking within Celia Crescent seems to be an existing problem, which would not be made any worse by the proposed closure of Celia Crescent at its Kingston Road junction; it is possible that this concern might be mitigated by a closure of Celia Crescent at its Woodthorpe Road junction.*

Traffic Regulation Orders Team
Surrey County Council - Highways
Hazel House, Merrow Lane
Guildford, Surrey, GU4 7BQ

**PROPOSED PROHIBITION OF MOTOR VEHICLES IN PART OF CELIA
CRESCENT (D3274) ASHFORD**

Dear Sirs,

We the undersigned submit this letter in **support** of the proposed road closure which will make Celia Crescent a safer and more pleasant environment for the entire local community who live, cycle and walk within its boundaries.

This closure has the **support** of Cllr Ian Harvey [Leader of Spelthorne Council], Ms Denise Turner-Stewart [Surrey County Councillor Staines South and Ashford West], the Spelthorne Joint Committee and Mr Kwasi Kwarteng [MP for Spelthorne].

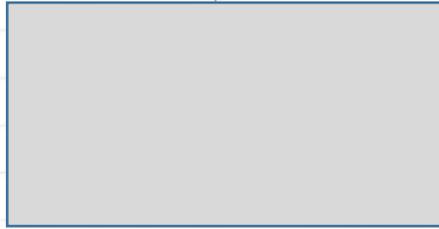
Name

Address

Signed by 27 signatories altogether:

- 21 residents of Celia Crescent, representing 14 households
- 5 residents of Kingston Road, representing 5 households
- The director of the Spelthorne Community Tennis Centre, based in Fordbridge Park

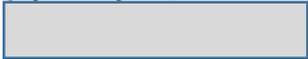
3/11/2017



RE CLOSURE OF CELIA CRESCENT TO THROUGH TRAFFIC .

Dear Sir

As a resident of Celia Crescent for 
I have long thought a traffic calming system was required due to the high level of through traffic from Kingston and Woodthorpe Roads. However I am disappointed to learn that the Celia Crescent / Kingston Road junction is the proposed closure. Whilst I accept traffic from Kingston Road does utilise Celia Crescent as a cut through my own observations are that the majority of cut through traffic are vehicles avoiding the traffic lights at the Woodthorpe Road / Kingston Road junction. Admittedly at either junction a closure will resolve the problem. However by closing the Kingston Road the working residents of Celia Crescent who travel towards London / Heathrow airport for their employment will be forced to negotiate the Woodthorpe Rd / Kingston Rd traffic lights and battle through the very same traffic that they would be hoping to avoid when the road closure is completed. I feel very strongly that the working residents of Celia Crescent would be better served by the road closure at the Woodthorpe Rd junction. Hoping my concerns are recognised and deemed justifiable

Yours sincerely 

Area Highway Manager comment – Committee gave due consideration to the option of a closure of Celia Crescent at its Woodthorpe Road junction, when it decided to promote a closure at its Kingston Road junction.